

**Amendments to the claims:**

This listing of claims will replace all prior versions, and listings, of claims in the application:

1-81. (Canceled)

82. (Previously presented) A method for treating a patient comprising: (a) providing a delivery device comprising a non-linear shaped body member having at least two deviations from a linear path; and (b) inserting into a patient ear the device whereby the body member resides in the patient ear and a therapeutic substance is administered to the patient via the body member.

83. (Previously presented) The method of claim 82 wherein the device body member comprises at least three deviations from a linear path.

84. (Previously presented) The method of claim 82 wherein the device body member comprises at least four deviations from a linear path.

85. (Previously presented) The method of claim 82 wherein the device body member comprises at least five deviations from a linear path.

86. (Previously presented) The method of claim 82 wherein the device body member comprises a helical shape.

87. (Previously presented) The method of claim 82 wherein the device body member comprises a substantially Z-shape.

88. (Previously presented) The method of claim 82 wherein the device body member comprises a polymer.

89. (Previously presented) The method of claim 82 wherein the device body member comprises a polymer that comprises a therapeutic substance to be delivered to the patient.

90. (Previously presented) The method of claim 82 wherein the device comprises a shape memory material.

91. (Previously presented) The method of claim 82 wherein the device length is about 1.5 cm or less.

92 – 102. (Canceled)

103. (New) A method for treating a patient comprising:

(a) providing a delivery device comprising a therapeutic substance and a non-linear shaped body member having at least two deviations from a linear path; and

(b) inserting into a patient ear the device whereby the body member resides in the patient ear and the therapeutic substance is administered to the patient via the body member.